

## HELPFUL INFORMATION

**Veterans Crisis Line**-1-800-273-8255, press 1

### Home Loan Help

#### VA Home Loan Information

If having trouble making payments:

Call 1-877-827-3702 to reach a Loan Service Representative that can assist you.

[https://www.benefits.va.gov/HOMELOANS/resources\\_payments.asp](https://www.benefits.va.gov/HOMELOANS/resources_payments.asp)

If you need information for loan guaranty:

Call 1-877-827-3702

[https://www.benefits.va.gov/HOMELOANS/contact\\_rlc\\_info.asp](https://www.benefits.va.gov/HOMELOANS/contact_rlc_info.asp)

Interest Rate Reduction Refinance Loan (IRRRL)

<https://www.benefits.va.gov/homeloans/irrrl.asp>

**HUD- Avoiding Foreclosure**- [https://www.hud.gov/topics/avoiding\\_foreclosure](https://www.hud.gov/topics/avoiding_foreclosure)

#### VA Travel Voucher Issues

Call 404-321-6111 x5427 or x6501

<https://www.atlanta.va.gov/patients/benetravel.asp>

### Claim and Appeals Help/References/State Benefits and Services

**VA Compensation Homepage**- <https://www.benefits.va.gov/compensation/>

**eBenefits**- <https://www.ebenefits.va.gov/ebenefits/homepage>

**Georgia Department of Veterans Service (GDVS)**- <https://veterans.georgia.gov/> GDVS Field Offices and Appeals Division are accredited to assist veterans represented by: Georgia Department of Veterans Service, American Ex-Prisoners of War, The American Legion, American Red Cross, Fleet Reserve Association, Jewish War Veterans, The Retired Enlisted Association and Veterans of Foreign Wars of the U.S.

GDVS Field Offices- <https://veterans.georgia.gov/field-offices>

GDVS Appeals Support- <https://veterans.georgia.gov/appeals>

Education and Training- <https://veterans.georgia.gov/veterans-education-training-division>

Veterans Nursing Homes- <https://veterans.georgia.gov/veterans-nursing-homes>

Women Veterans Office- <https://veterans.georgia.gov/women-veterans>

Returning Veterans Task Force- <https://veterans.georgia.gov/rvtf>

Veterans Memorial Cemeteries- <https://veterans.georgia.gov/cemeteries>

**Georgia Department of Revenue**- <https://dor.georgia.gov/> In this site you can renew tags, obtain veteran license plates, tax rates, info on property, county and business taxes etc.

**Veterans Licenses (Free)**- Forms can be obtained at any GDVS location—(Bring license and DD 214)

**Free Hunting and Fishing licenses**- Compensation must be rated at 100% to be eligible—forms to file must be obtained from Veterans Administration (even though this is a state program, the letter comes from the VA)

## HELPFUL INFORMATION

### **National Cemetery Administration (Burial Information)-**

[https://www.cem.va.gov/cem/burial\\_benefits/eligible.asp](https://www.cem.va.gov/cem/burial_benefits/eligible.asp)

### **Electronic Code of Federal Regulations (e-CFR)**

This link goes right to Title 38-Pensions, Bonuses, and Veterans Relief, Part 4-Schedule for Rating Disabilities.

<https://www.ecfr.gov/cgi-bin/text-idx?SID=996645aa9f0da3c27ecf2b441c83acbd&mc=true&node=pt38.1.4&rgn=div5>

This one goes to Part A—General Policy in Rating.

[https://www.ecfr.gov/cgi-bin/text-idx?SID=0ffffe51459d902a214439f49851fbd5&mc=true&tpl=/ecfrbrowse/Title38/38cfr4\\_main\\_02.tpl](https://www.ecfr.gov/cgi-bin/text-idx?SID=0ffffe51459d902a214439f49851fbd5&mc=true&tpl=/ecfrbrowse/Title38/38cfr4_main_02.tpl)

### **Special Monthly Compensation**

<https://www.law.cornell.edu/cfr/text/38/3.350>

### **Agent Orange Presumptive Conditions-**

<https://www.publichealth.va.gov/exposures/agentorange/conditions/index.asp>

### **VA Guidance on Requests for an Earlier Effective Date (link may not work outside VA system)**

[https://www.knowva.ebenefits.va.gov/system/templates/selfservice/va\\_ssnew/help/customer/locale/en-US/portal/55440000001018/content/554400000067390/M21-1-Part-III-Subpart-iv-Chapter-5-Section-C-Effective-Dates?query=IU%20effective%20date#8](https://www.knowva.ebenefits.va.gov/system/templates/selfservice/va_ssnew/help/customer/locale/en-US/portal/55440000001018/content/554400000067390/M21-1-Part-III-Subpart-iv-Chapter-5-Section-C-Effective-Dates?query=IU%20effective%20date#8)

### **Disability Benefits Questionnaires (DBQ) (link to all forms)**

[https://benefits.va.gov/compensation/dbq\\_listbysymptom.asp](https://benefits.va.gov/compensation/dbq_listbysymptom.asp)

### **VA Forms database**

[https://www.va.gov/vaforms/search\\_action.asp](https://www.va.gov/vaforms/search_action.asp)

### **VA Service Connected Matrix**

[https://benefits.va.gov/benefits/derivative\\_sc.asp?utm\\_source=newsletter&utm\\_medium=govdelivery&utm\\_campaign=april2018&utm\\_term=derivative\\_sc&utm\\_content=readmore](https://benefits.va.gov/benefits/derivative_sc.asp?utm_source=newsletter&utm_medium=govdelivery&utm_campaign=april2018&utm_term=derivative_sc&utm_content=readmore)

### **Board of Veterans Appeals (Washington, DC)-**

Customer Service info- <https://www.bva.va.gov/CustomerService.asp>

Home Page- <https://www.bva.va.gov/index.asp>

How to choose a hearing- <https://www.bva.va.gov/docs/BVA-VideoHearing-508version.pdf>

**United States Court of Appeals for Veterans Claims-** <http://www.uscourts.cavc.gov/>

**Rapid Appeals Modernization Program-(RAMP) (Information only—refer veteran to GDVS Appeals Division -they can look up veterans appeal to make informed decision.**

<https://www.benefits.va.gov/benefits/appeals-ramp.asp>

## **VA Contact Information**

**VA Locations in Georgia-** <https://www.va.gov/directory/guide/state.asp?dnum=ALL&STATE=GA>

**Toll Free Numbers for Contacting VA-** [https://iris.custhelp.va.gov/app/answers/detail/a\\_id/1703](https://iris.custhelp.va.gov/app/answers/detail/a_id/1703)

## HELPFUL INFORMATION

**Atlanta VA Phone Directory**- [https://www.atlanta.va.gov/contact/phone\\_directory.asp](https://www.atlanta.va.gov/contact/phone_directory.asp)

### **Debt Management**

**VA Debt Management Center** – 1-800-827-0648 or 1-612-713-6415

<https://www.va.gov/debtman/index.asp>

Email— <https://iris.custhelp.va.gov/app/ask/>

If you owe the VA- [https://www.va.gov/debtman/If\\_You\\_Owe\\_VA.asp](https://www.va.gov/debtman/If_You_Owe_VA.asp)

Payment Options- [https://www.va.gov/debtman/Payment\\_Options.asp](https://www.va.gov/debtman/Payment_Options.asp)

Waiver Requests- [https://www.va.gov/debtman/Submit\\_A\\_Waiver\\_Request.asp](https://www.va.gov/debtman/Submit_A_Waiver_Request.asp)

Compromise offer- [https://www.va.gov/debtman/Submit\\_A\\_Waiver\\_Request.asp](https://www.va.gov/debtman/Submit_A_Waiver_Request.asp)

Financial Status Report- [https://www.va.gov/debtman/Financial\\_Status\\_Report.asp](https://www.va.gov/debtman/Financial_Status_Report.asp)

### **Homeless Veterans Help**

#### **Homeless Veterans Information:**

Help for Homeless Veterans- 1-877-424-3838

[https://www.va.gov/HOMELESS/docs/landlords\\_factsheet.pdf](https://www.va.gov/HOMELESS/docs/landlords_factsheet.pdf)

#### **VA Homeless Coordinators**

<https://www.va.gov/homeless/homeless-coordinators.asp>

**HUD-VASH Eligibility** - [https://www.va.gov/homeless/hud-vash\\_eligibility.asp](https://www.va.gov/homeless/hud-vash_eligibility.asp)

**Veterans Empowerment Organization (VEO)**- <http://www.veohero.org/>

#### **The McKinney-Vento Homeless Assistance Act-**

<https://www.hudexchange.info/resources/documents/HomelessAssistanceActAmendedbyHEARTH.pdf>

**Hope-Atlanta**- 678-954-5749, [www.hopeatlanta.org](http://www.hopeatlanta.org)

Homeless veterans reintegration program—call Dominique Ellis at 404-782-1212 or

[dellis@hopeatlanta.org](mailto:dellis@hopeatlanta.org)

**United Way**- <https://www.unitedway.org/our-impact/featured-programs/2-1-1>

### **Military Records Correction/Request and Medals Replacement**

**Request Military Service Records-** <https://www.archives.gov/veterans/military-service-records>

SF 180- <https://www.gsa.gov/cdnstatic/SF180-15b.pdf?forceDownload=1>

#### **DD 214 Correction Information—(Request for DD 215)**

Army- <https://www.hrc.army.mil/TAGD/Correction%20to%20Veterans%20Military%20Records>

Navy- <http://www.public.navy.mil/bupers->

[npc/career/recordsmanagement/militarypersonnelrecords/Pages/DocCorrect.aspx](http://www.public.navy.mil/bupers-npc/career/recordsmanagement/militarypersonnelrecords/Pages/DocCorrect.aspx) (use customer service link to make the request)

Marines- <https://www.hqmc.marines.mil/Agencies/Office-of-Legislative-Affairs/Congressional-Correspondence-Section/Records-Request/>

Air Force- <http://www.afpc.af.mil/Separation/Veteran-Information/>

Coast Guard- <https://www.uscg.mil/Resources/Legal/BCMR/>

**Discharge Upgrades/Correction of Military Records (Army # 703-545-6900)**

## HELPFUL INFORMATION

Army- <http://arba.army.pentagon.mil/abcmr-faq.html>  
Navy- <http://www.secnav.navy.mil/mra/bcncr/Pages/home.aspx>  
Marines- <https://www.hqmc.marines.mil/Agencies/Office-of-Legislative-Affairs/Congressional-Correspondence-Section/Board-for-Corrections-of-Naval-Records/>  
Air Force- <http://www.afpc.af.mil/Separation/Veteran-Information/>  
Coast Guard- <https://www.uscg.mil/Resources/Legal/BCMR/>

DD Form 149- <http://www.esd.whs.mil/Portals/54/Documents/DD/forms/dd/dd0149.pdf> (this form is used for both DD 214 correction as well as discharge upgrade and correction of military records).  
Vets.gov Upgrade instructions- <https://www.vets.gov/discharge-upgrade-instructions>  
American Legion Discharge Review and Correction—202-263-5768

### **Reporting Death of a Retiree/Veteran**

Army- <https://www.hrc.army.mil/content/Reporting%20A%20Death>  
Navy- <http://www.public.navy.mil/BUPERS-NPC/REFERENCE/PUBLICATIONS/SHIFTCOLORS/Pages/reportdeath.aspx>  
Marines- <https://www.hqmc.marines.mil/hrom/Benefits/Survivor-Benefits/>  
Air Force- <http://www.retirees.af.mil/Library/Fact-Sheets/Display/Article/440063/reporting-a-retireeannuitant-death/>  
Coast Guard- <https://www.dcms.uscg.mil/Our-Organization/Assistant-Commandant-for-Human-Resources-CG-1/Retiree-Services-Program/>

**How to Request Replacement Medals-** <https://www.archives.gov/veterans/replace-medals.html>

### **Applying for CRSC**

To apply for Combat Related Special Compensation (CRSC):  
<https://www.dfas.mil/retiredmilitary/disability/applyforcrsc.html>

### **Applying for VA Healthcare**

Easy ways to apply for VA healthcare- <https://www.va.gov/healthbenefits/apply/>

### **Veterans Organization/Legal Help**

**Bergmann & Moore, LLC-** <http://www.vetlawyers.com/> 1-877-838-2889 (this agency represents Veterans of Foreign Wars of the U. S. at the Board of Veteran Appeals and US Court of Appeals in Washington, DC)

### **The American Legion:**

National Emergency Fund- <https://www.legion.org/emergency/apply>  
Temporary Financial Assistance (TFA)-1-678-289-8883 <https://www.legion.org/financialassistance/apply>  
Department of Georgia Website- <http://www.galegion.org/>

**National Veteran Legal Services Program-** <http://www.nvlsp.org/> 1-202-265-8305

### **Disabled Veterans of America:**

Disaster Relief- <https://www.dav.org/veterans/outreach-programs/disaster-relief>  
Resources- <https://www.dav.org/veterans/resources/>  
Military Heroes Fund—contact local NSO- <https://www.dav.org/veterans/find-your-local-office/>

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**Paralyzed Veterans of America** - <http://www.southeasternpva.org/membership/service-offices/>